

Overview & Scrutiny Committee

Agenda

Monday, 30 September 2024 6.30 p.m.
Council Chamber - Town Hall, Whitechapel

Members:

Chair: Councillor Jahed Choudhury

Vice Chair: Councillor Bodrul Choudhury

Councillor Suluk Ahmed, Councillor Ahmodur Khan, Councillor Abdul Mannan, Councillor Bellal Uddin, Councillor Amina Ali, Councillor Asma Islam, Councillor Amy Lee, Councillor James King and Councillor Nathalie Bienfait

Co-opted Members:

Jahid Ahmed and Halima Islam

Deputies: Councillor Ahmodul Kabir, Councillor Saif Uddin Khaled, Councillor Amin Rahman, Councillor Maisha Begum, Councillor Mufeedah Bustin and Councillor Marc Francis

[The quorum for this body is 3 voting Members]

Contact for further enquiries:

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Town Hall, 160 Whitechapel Road, London, E1 1BJ
<http://www.towerhamlets.gov.uk/committee>



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A Guide to Overview and Scrutiny Committee

The Local Government Act 2000 established the overview and scrutiny function for every council, with the key roles of:

- Scrutinising decisions before or after they are made or implemented
- Proposing new policies and commenting on draft policies, and
- Ensuring customer satisfaction and value for money.

The aim is to make the decision-making process more transparent, accountable and inclusive, and improve services for people by being responsive to their needs. Overview & Scrutiny membership is required to reflect the proportional political makeup of the council and, as well as council services, there are statutory powers to examine the impact of work undertaken by partnerships and outside bodies, including the Crime and Disorder Reduction Partnership and local health bodies.

In Tower Hamlets, the function is exercised by the Overview & Scrutiny Committee (OSC). The OSC considers issues from across the council and partnership remit. The Committee has 3 Sub-Committees:

- Children & Education Scrutiny Sub Committee
- Health & Adults Scrutiny Sub Committee
- Housing & Regeneration Scrutiny Sub Committee

The committee's quorum is three voting members.

Public Engagement

OSC usually meets once per month (a few days before Cabinet, to allow scrutiny of decisions scheduled to be made there). These meetings are open to the public to attend, and a timetable for meeting dates and deadlines can be found on the Council's website. More detail of how residents can engage with Overview and Scrutiny are available here

[Overview and scrutiny \(towerhamlets.gov.uk\)](https://towerhamlets.gov.uk/overview-and-scrutiny)

London Borough of Tower Hamlets

Overview & Scrutiny Committee

Monday, 30 September 2024

6.30 p.m.

SECTION ONE

1. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

2. DECLARATIONS OF DISCLOSABLE PECUNIARY INTEREST AND OTHER INTERESTS (PAGES 7 - 8)

Members are reminded to consider the categories of interest in the Code of Conduct for Members to determine whether they have an interest in any agenda item and any action they should take. For further details, please see the attached note from the Monitoring Officer.

Members are reminded to declare the nature of the interest and the agenda item it relates to. Please note that ultimately it's the Members' responsibility to declare any interests form and to update their register of interest form as required by the Code.

If in doubt as to the nature of your interest, you are advised to seek advice prior to the meeting by contacting the Monitoring Officer or Democratic Services

3. UNRESTRICTED REPORTS 'CALLED IN'

To consider the following decisions of the Mayor in Cabinet in respect of unrestricted reports on the agenda, which have been 'called in' in accordance with the Council's Scrutiny Procedure Rules.

3.1 Call-In of Domiciliary Care Service Contract award - unrestricted aspects (Pages 9 - 20)

4. EXCLUSION OF THE PRESS AND PUBLIC

In view of the contents of the remaining items on the agenda the Committee is recommended to adopt the following motion:

"That, under the provisions of Section 100A of the Local Government Act 1972, as amended by the Local Government (Access to Information) Act 1985, the press and



public be excluded from the remainder of the meeting for the consideration of the Section Two business on the grounds that it contains information defined as Exempt in Part 1 of Schedule 12A to the Local Government Act, 1972.”

EXEMPT/CONFIDENTIAL SECTION (Pink Papers)

The exempt committee papers in the agenda will contain information, which is commercially, legally or personally sensitive and should not be divulged to third parties. If you do not wish to retain these papers after the meeting, please hand them to the Committee Officer present.

SECTION TWO

5. EXEMPT/ CONFIDENTIAL REPORTS 'CALLED IN'

To consider any decisions of the Mayor in Cabinet in respect of exempt/ confidential reports which have been 'called in' in accordance with the Council's Scrutiny Procedure Rules.

5.1 Call-In of Domiciliary Care Service Contract award - exempt aspects (Pages 21 - 42)

Next Meeting of the Overview & Scrutiny Committee

Tuesday, 15 October 2024 at 6.30 p.m. to be held in Council Chamber - Town Hall, Whitechapel



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Agenda Item 2

DECLARATIONS OF INTERESTS AT MEETINGS, NOTE FROM THE MONITORING OFFICER

This note is for guidance only. For further details please consult the Code of Conduct for Members at Part C, Section 31 of the Council's Constitution

(i) Disclosable Pecuniary Interests (DPI)

You have a DPI in any item of business on the agenda where it relates to the categories listed in **Appendix A** to this guidance. Please note that a DPI includes: (i) Your own relevant interests; (ii) Those of your spouse or civil partner; (iii) A person with whom the Member is living as husband/wife/civil partners. Other individuals, e.g. Children, siblings and flatmates do not need to be considered. Failure to disclose or register a DPI (within 28 days) is a criminal offence.

Members with a DPI, (unless granted a dispensation) must not seek to improperly influence the decision, must declare the nature of the interest and leave the meeting room (including the public gallery) during the consideration and decision on the item – unless exercising their right to address the Committee.

DPI Dispensations and Sensitive Interests. In certain circumstances, Members may make a request to the Monitoring Officer for a DPI dispensation or for an interest to be treated as sensitive interest.

(ii) Non - DPI Interests that the Council has decided should be registered – (Non - DPIs)

You will have 'Non DPI Interest' in any item on the agenda, where it relates to (i) the offer of gifts or hospitality, (with an estimated value of at least £25) (ii) Council Appointments or nominations to bodies (iii) Membership of any body exercising a function of a public nature, a charitable purpose or aimed at influencing public opinion.

Members must declare the nature of the interest, but may stay in the meeting room and participate in the consideration of the matter and vote on it **unless:**

- A reasonable person would think that your interest is so significant that it would be likely to impair your judgement of the public interest. **If so, you must withdraw and take no part in the consideration or discussion of the matter.**

(iii) Declarations of Interests not included in the Register of Members' Interest.

Occasions may arise where a matter under consideration would, or would be likely to, **affect the wellbeing of you, your family, or close associate(s) more than it would anyone else living in the local area** but which is not required to be included in the Register of Members' Interests. In such matters, Members must consider the information set out in paragraph (ii) above regarding Non DPI - interests and apply the test, set out in this paragraph.

Guidance on Predetermination and Bias

Member's attention is drawn to the guidance on predetermination and bias, particularly the need to consider the merits of the case with an open mind, as set out in the Planning and Licensing Codes of Conduct, (Part C, Section 34 and 35 of the Constitution). For further advice on the possibility of bias or predetermination, you are advised to seek advice prior to the meeting.

Section 106 of the Local Government Finance Act, 1992 - Declarations which restrict Members in Council Tax arrears, for at least a two months from voting

In such circumstances the member may not vote on any reports and motions with respect to the matter.

APPENDIX A: Definition of a Disclosable Pecuniary Interest

(Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012, Reg 2 and Schedule)

Subject	Prescribed description
Employment, office, trade, profession or vacation	Any employment, office, trade, profession or vocation carried on for profit or gain.
Sponsorship	Any payment or provision of any other financial benefit (other than from the relevant authority) made or provided within the relevant period in respect of any expenses incurred by the Member in carrying out duties as a member, or towards the election expenses of the Member. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.
Contracts	Any contract which is made between the relevant person (or a body in which the relevant person has a beneficial interest) and the relevant authority— (a) under which goods or services are to be provided or works are to be executed; and (b) which has not been fully discharged.
Land	Any beneficial interest in land which is within the area of the relevant authority.
Licences	Any licence (alone or jointly with others) to occupy land in the area of the relevant authority for a month or longer.
Corporate tenancies	Any tenancy where (to the Member's knowledge)— (a) the landlord is the relevant authority; and (b) the tenant is a body in which the relevant person has a beneficial interest.
Securities	Any beneficial interest in securities of a body where— (a) that body (to the Member's knowledge) has a place of business or land in the area of the relevant authority; and (b) either— (i) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body; or (ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the relevant person has a beneficial interest exceeds one hundredth of the total issued share capital of that class.

<p>Non-Executive Report of the:</p> <p>Overview and Scrutiny Committee</p> <p>30 September 2024</p>	
<p>Report of Linda Walker Interim Divisional Director Legal and Monitoring Officer</p>	<p>Classification: Part restricted</p>
<p>Call-In of Domiciliary Care Service Contract award</p>	

Originating Officer(s)	Thomas French, Democratic Services Officer (Committee)
Wards affected	All
Exempt information	<p>This report and/or its appendices include information that has been exempted from publication as the Monitoring Officer:</p> <ul style="list-style-type: none"> • has deemed that the information meets the definition of a category of exempt information as set out in the Council’s Access to Information Rules; and • has deemed that the public interest in maintaining the exemption outweighs the public interest in disclosing the information. <p>The exempt information is contained in</p> <ul style="list-style-type: none"> • Appendices 1-6 to the Cabinet report <p>The exempt information falls into these categories:</p> <p>3. Information relating to the financial or business affairs of any particular person (including the authority handling the information)</p> <p>6. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.</p>

CONSIDERATION OF THE CALL IN

A call in request has been received on the decision of the Mayor in Cabinet on 11 September, Domiciliary Care Service Contract award. In accordance with the Council's call in procedure rules, the matter is referred to the OSC for its consideration and to decide whether to refer the matter back to the Mayor/Mayor in Cabinet for further consideration.

Aspects of the Cabinet decision/report are confidential and officers believe the Committee may wish to exclude the press and public for parts of its consideration. Accordingly, it is proposed a minor amendment be made to the normal call in procedure as follows.

Public session

- i. Chair to invite a call-in member to present call-in covering unrestricted aspects*
- ii. Chair to invite members of the Committee to ask questions
- iii. Chair to Invite Cabinet Member to respond to the unrestricted aspects of the call-in.
- iv. Chair to invite members of the Committee to ask questions.

*Officers and the Chair will provide advice to members on which aspects of the original Cabinet report and the call-in request can be discussed in the public session.

Closed session (if a motion to exclude press and public is passed by the Committee)

- i. Chair to invite a call-in member to present call-in on remaining restricted/exempt aspects .
- ii. Chair to invite members of the Committee to ask question.
- iii. Chair to Invite Cabinet Member to respond to the call-in.
- iv. Chair to invite members of the Committee to ask questions.
- v. Followed by a general debate / vote.

It is open to the OSC to either resolve to take no action (which would have the effect of endorsing the original Cabinet decision(s)), or to refer the matter back to the Cabinet for further consideration setting out the nature of its concerns and possibly recommending an alternative course of action.

RECOMMENDATION

That the Overview and Scrutiny Committee (OSC) considers:

1. The contents of the attached report, review the Cabinet's decision (provisional, subject to call in) arising; and
2. Decide whether to accept the decision or to refer the matter back to the Cabinet with proposals and reasons.

INTRODUCTION

On 11 September 2024 the Mayor in Cabinet considered a report on Domiciliary Care Service Contract award. As a result of discussions on the report it was RESOLVED to:

1. Authorise the award of contracts to the providers for lots 1 and 2 as detailed in the restricted appendices to the report.
2. Authorise in consultation with the Mayor the Corporate Director Health and Adult Social Care to instruct the sealing of all contracts and associated documents necessary to give effect to resolution 1.

The decision(s) above have been 'Called-In' by Councillors Asma Begum, Sirajul Islam, Mohammad Chowdhury, Marc Francis and Mufeedah Bustin.

This is in accordance with the provisions of the Overview and Scrutiny Procedure Rules of the Council's Constitution.

The original report to the Cabinet meeting is attached to this OSC report as Appendix 1. Members should note that appendices 1-6 of the Cabinet report are restricted.

In accordance with the OSC Protocols and Guidance adopted by the Committee at its meeting on 4th June 2013, any Member(s) who present(s) the "Call In" is (are) not eligible to participate in the general debate.

REASONS FOR THE CALL IN

The call-in requisition from the Councillors noted above has provided reason(s) for the call-in, replicated below:

1. *It is in contravention to Part A, Article 3, Section 1, Subsections of the Borough of Tower Hamlets Constitution: 'Principles of Decision-Making':*

d) a presumption in favour of openness.

This report was tabled for the meeting of cabinet on 34/34/34 with less than two hours to go before the meeting.

This prevented scrutiny from opposition groups on the council and as the deadline to ask questions had passed this meant it was also not subject to questioning.

The chair of O/S (a councillor from the administration group on the council) had waived the right to scrutinise the report without consulting any other members of O/S

thus meaning no opposition members had been involved in the decision to also waive the right to scrutinise the report.

Officers initially restricted the right to access the restricted papers only to members of the O/S committee who were not present in the Town Hall when the papers were published nor were they entitled to ask questions at cabinet.

The report contains contract awards of roughly £190m which has not been scrutinised nor questioned by opposition groups.

The timeframes given for contract award and mobilisation suggest that openness was not a consideration for this decision as it has not allowed time for any scrutiny, questioning or alternative courses of action to be considered.

Further to the above reasons the undersigned also believe that this decision should be called in on the following grounds:

- No mention as to whether this process was considered in relation to the council's status as a signatory to the UNISON ethical care charter. Whilst some of the requirements such as the Living Wage are mentioned there is no reference to other sections or processes within the charter*
- Specifically, the report does not rule out the use of Zero hours contracts in place of full-time ones but instead commits to minimising their use. This is a key component of the care charter.*
- If the council intends to no longer be a signatory of the charter, then it would presume to disclose that information to members and provide the justification for the decision.*

There is also concern regarding the CQC status of some of the providers being awarded contracts with the report detailing that a significant number of providers are not currently CQC registered. Footnotes detail that the council will be working with providers without accreditation to help them achieve that rating. One of the detailed risks is also that providers may fall below the CQC rating – the council has detailed that it will work with providers in this instance to help them achieve the required rating.

Both of these risks suggest that there is the possibility that at periods of the life of these contracts' providers will be delivering care without the requisite CQC rating – if it is the case that providers will not be delivering care without the required rating then there is also a risk that a smaller pool of providers will be expected to deliver larger packages of care than initially intended. In both instances this would suggest that this decision may place the council at risk of not fulfilling Best Value Requirements in terms of officer time, contract value and service delivery. It would also put this decision at odds with this council's strategic plan in relation to its commitments to providing excellent care for residents.

ALTERNATIVE COURSE OF ACTION PROPOSED

The call in requisition from the Councillors noted above has provided a proposed alternative course of action, replicated below:

- *Reconsider whether these contracts have been awarded against a best value framework in relation to the risks detailed.*
- *Refer this report to the audit committee for consideration.*
- *Allow time for all contract winners to achieve the required CQC rating to be able to fulfil the contract in respect to best value implications.*
- *Provide adequate time for the report to be scrutinised and questioned by opposition councillors before being re-tabled.*

Linked Reports, Appendices and Background Documents

Linked Report

- None.

Appendices

- Cabinet report, Domiciliary Care Service Contract award (public) including
 - Appendices for Domiciliary Care Service Contract award [exempt]

Local Government Act, 1972 Section 100D (As amended) List of “Background Papers” used in the preparation of this report

- None.

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Cabinet	 TOWER HAMLETS
11 September 2024	
Report of: Georgia Chimbani - Corporate Director, Health and Adult Social Care	Classification: Part Exempt
Domiciliary Care Service Contract award	

Lead Member	Councillor Gulam Kibria Choudhury
Originating Officer(s)	Noor Jahan Begum Senior Commissioning Manager - Homecare
Wards affected	All wards
Key Decision?	Yes
Reason for Key Decision	Financial threshold & Significant impact on wards
Forward Plan Notice Published	A special urgency request has been made to Chair of Overview and Scrutiny Committee.
Exempt information	<p>This report and its appendices include information that has been exempted from publication by the Monitoring Officer:</p> <ul style="list-style-type: none"> • has deemed that the information meets the definition of a category of exempt information as set out in the Council's Access to Information Rules; and • has deemed that the public interest in maintaining the exemption outweighs the public interest in disclosing the information. <p>The exempt information is contained in the Appendices 1-6</p> <p>The exempt information falls into these categories:</p> <ol style="list-style-type: none"> 3. Information relating to the financial or business affairs of any particular person (including the authority handling the information) 5. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.
Strategic Plan Priority / Outcome	Domiciliary care services assist vulnerable adults by providing high quality services for adults receiving social care to achieve their goals within their home, be connected to others and live as independently as possible. The provision of domiciliary or home care services to residents living in Tower Hamlets supports the strategic plan priority 4: boost culture, business, jobs, and leisure as the contract supports local employment opportunities and ensures that all staff employed by commissioned providers are paid at least the London Living Wage. As well as priority 5: Invest in public services by supporting vulnerable residents with care and support needs.

Special Circumstances Justifying Urgent Consideration (also known as ‘Reasons for Urgency’)

The report missed the statutory deadline due to Delays with internal consultation. The homecare procurement is ready for award. The new contracts are expected to delivery better quality and cost effectiveness. The reason for the award coming to Cabinet is to reflect the importance and value of the contracts and waiting for a further month would unnecessarily delay the award and benefits to residents.

Executive Summary

This report responds to the need to award contracts for domiciliary care services following the completion of the procurement exercise.

The reasons for this are set out in detail in this report.

Recommendations:

The Mayor in Cabinet is recommended to:

1. Authorise the award of contracts to the providers for lots 1 and 2 as detailed in the restricted appendices.
2. Authorise in consultation with the Mayor the Corporate Director Health and Adult Social Care to instruct the sealing of all contracts and associated documents necessary to give effect to recommendation 1

1 REASONS FOR THE DECISIONS

- 1.1 Following Cabinet approval on the 22nd February 2023, a successful procurement was undertaken for Home Care Services. The estimated total value of the contract is £162,533,480 (£40,633,370 per annum) with the breakdown as Lot 1 - 80%: £130,026,784 (£32,506,696 per annum) Lot 2 - 20%: £32,506,696 (£8,126,674 per annum).
- 1.2 Following satisfactory completion of the homecare tender, approval is sought for award of contracts for LOT 1 and LOT2. Current homecare contracts come to an end on the 30th Sept 2024 and are due to be extended for a further six months to allow time for mobilisation of the new contract.
- 1.3 It is recommended that contracts are awarded in lots 1 and 2 to the providers detailed in the restricted appendices.

2 ALTERNATIVE OPTIONS

- 2.1 To not award the contracts.

3 DETAILS OF THE REPORT

- 3.1 This report summarises the procurement of contract HAC5896 Domiciliary Care Adults. Subject to the Light Touch Regime, under Section 7 Social and Other Specific Services of Part 2 of the Public Contract Regulations 2015.
- 3.2 The London Borough of Tower Hamlets (LBTH) was seeking bids to ensure high quality domiciliary care services that people value and that support people to live

well at home and in their communities. The Council wants home care support that focuses on the outcomes that are important to people in their lives and that meets the high standards that people should be able to expect.

- 3.3 The restricted appendices outline the successful and unsuccessful bidders, the procurement process timelines, evaluation of tenders (evaluation criteria for quality and social value and weighting) and evaluation outcomes.

4 BACKGROUND

- 4.1 Homecare for adults is currently commissioned across four localities in Tower Hamlets (North West, South West, North East and South East). These locality areas align with the structure of the Adult Social Care operational teams and the operational teams of our partners in the NHS including the Primary Care Networks (PCNS). This operational model facilitates close partnership working and joint resolution of problems and issues arising during the contract. Across the four localities, there are currently five homecare providers supporting approximately 2,000 adults at any one time with their care and support needs.
- 4.2 The model issued at tender retains the localities but includes two lots. Lot 1 has up to three providers per locality. These large/medium size providers will be expected to take on the existing packages of adult homecare in the mobilisation period as well as new packages. Lot 1 providers were allowed to bid for up to two localities.
- 4.3 Lot 2 providers would receive new individual packages of homecare, with the intention of allowing them to slowly build their capacity over time. It should be noted that the Brokerage Team are in process of expanding their team by one full time Broker Officer post, to deal with any increases in payments related work under the new model.
- 4.4 The brokerage team, over the life of the contract, would ensure that providers in Lot 1 had a balanced number of support hours per locality. They would also ensure the same for Lot 2 providers. With the aim, over the life of the contract, of 80% of the support hours going to Lot 1 and 20% going to Lot 2.
- 4.5 At Contract Start date, the successful Lot 1 Provider must have an office base in LBTH that is adequate for the purposes of administration, care worker training and supervision. The Provider will also demonstrate their commitment to registration of the Office as a branch in LBTH with evidence of CQC application for same.
- 4.6 Lot 2 providers, at contract start, are required to be located within the borough or bordering boroughs. There is an expectation for providers to locate an office within the borough during the first 12 months of contract commencement. The Council will work with Providers flexibly and accordingly to this aim.
- 4.7 TUPE was applicable for Lot 1 and as such TUPE information was shared with Lot 1 providers.

5 TENDERS SUMMARY

- 5.1 A provider market engagement event was held on 20 March 2023 at the Professional Development Centre, Bethal Green to solicit feedback on an earlier form of the model. This feedback helped to improve the model and better reflect market need.

- 5.2 An open tender under the Light Touch Regime was issued on 19 July 2023, with a deadline to submit both SQ, financial self-certification and Method Statements by 9 September 2023.

6 FINANCIAL BENEFITS

- 6.1 Although there are no cashable benefits it should be noted that the providers delivering homecare will be fully quality assured and provide the best value. The new contracts will also end the need for any off framework spend such as spot purchasing, as there will be a sufficient pool of providers available across both Lots.
- 6.1.1 To support better financial planning the council has set its own hourly rates for General, specialist and Waking night care. All new homecare contracts are to receive these set prices as advertised in the documentation.
- 6.2.1 Compliance with the Best Value Duty is based on the principles of local accountability to residents and planning to secure continuous improvement in the way in which functions are exercised, having regard to a combination of economy, efficiency and effectiveness, prevention and meeting the cost of failure. In this procurement exercise, to deliver best value & ensure continuous improvement, we have incorporated themes including leadership, partnership working, community engagement, governance, culture and use of resources.

7 ABNORMALLY LOW SUBMISSIONS

- 7.1 Not applicable

8 OTHER STATUTORY IMPLICATIONS

- 8.1 No other implications:

9 COMMENTS OF THE CHIEF FINANCE OFFICER

The report seeks approval to award a 4-year contract with a total estimated value of £162,533,480 (£40,633,370 annually). The costs will be covered by current budgeted resources, but due to the demand-led nature of the service and recognised national pressures, there is a risk of overspend. The service is reviewing mitigating actions to manage these costs and pressures including the inclusion of a contractual financial cap which will serve to limit liability to each provider

10 COMMENTS OF LEGAL SERVICES

- 10.1 The information shown in the restricted appendix is Exempt Information for the purposes of section three of Schedule 12A of the Local Government Act 1972. This is because it is information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in knowing the information is outweighed by the public interest to maintain the exemption as knowledge of the information prior to award could seriously prejudice the Council's commercial position

- 10.2 The Council will be required to release certain aspects of the restricted information as part of the award process in accordance with the Public Contracts Regulations 2015 and the Council will so do at the appropriate time.
- 10.3 The Council has the legal power to make the contract awards referred to in this report. The Council also has the legal duty to deliver these services
- 10.4 The Council is legally required to deliver Best Value in respect of all its functions in terms of economy efficiency and effectiveness. The Council has carried out a procurement where the winning bidders have been selected upon scoring criteria which reflect a blend of quality and price. Making this award demonstrates strong evidence or compliance with the Best Value duty as economy efficiency and effectiveness are reflected in the evaluation criteria. The Council has also further increased resources relating to monitoring and delivery which will be supported by the terms of the written contract.
- 10.5 It is not altogether clear that the Transfer of Undertakings (Protection of Employment) Regulations (TUPE) will apply to every member of the existing contractors staff as this will depend on the reallocation of existing service users. However, the Council has taken appropriate measures to endeavour to secure continuity of service provision where possible.
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Linked Reports, Appendices and Background Documents

Linked Report - NONE

Appendices (all are restricted)

Appendix 1: Domiciliary Care Procurement – Lot 1 and Lot 2 Outcomes

Appendix 2: Procurement Process

Appendix 3: Evaluation Process

Appendix 4: Risks and Mitigations

Appendix 5: Load Balancing Process

Appendix 6: Bidder Information

Background Documents – Local Authorities (Executive Arrangements)(Access to Information)(England) Regulations 2012 - NONE

Officer contact details for documents: NA

Agenda Item 5.1

By virtue of paragraph(s) 3, 5 of Part 1 of Schedule 12A
of the Local Government Act 1972.

Document is Restricted

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